Digital Assist Text Help

OUR DIGITAL VOLUNTEERS ARE HERE TO HELP

www.bitcni.org.uk

Do you need help with any digital issue or device?

Business in the Community, in partnership with Go ON NI and NI Direct, is offering free digital help for anyone who needs it.

If you have a tablet, laptop or phone and need help to address a specific problem, our digital volunteers can help. Simply text the word **DIGITAL** to **67300*** with a brief description of what you require help with, or call **07551 852684*** and leave a message, and a volunteer will phone you within 48 hours with free, helpful advice on many topics such as:

- Any online video calling, e.g Zoom, Facetime, Facebook
- Any social media, e.g Facebook
- Email
- Attachments

- Staying safe online and scams
- Online payments
- Shopping online
- Saving and sharing photos
- Computer settings

*All calls and text messages will be charged at your network operator's standard rate. Information is held securely and is non-identifiable and not shared with a 3rd party. Information will be used by Digital Partners for this service only. There is no charge for receiving texts from this service while in the UK.

BUSINESS IN THE COMMUNITY

The Responsible Business Network
Northern Ireland

GO ON NI

Let's learn digital
www.nidirect.gov.uk/go-on-ni

nidirect
government services

For FREE digital help, text DIGITAL to 67300*, call 07551 852684* or visit www.nidirect-ni.gov.uk/go-on-ni