



DIRECTORY OF ADVICE AND SUPPORT

General Advice

Citizens Advice	Local agencies providing advice.	https://www.citizensadvice.org.uk/about-us/northern-ireland/
NI Direct	Provides a cost-of-living information and advice hub	https://www.nidirect.gov.uk/campaigns/cost-living

Benefits Advice

Advice NI	Provide advice on a range of benefit issues	https://www.adviceni.net/benefits
Belfast Unemployed Resource Centre	Welfare & Benefits Advice Service	https://www.burc.org/
Cost of Living Payments on Benefits	Cost of living support package for those on benefits, disabled or pensioners.	https://www.nidirect.gov.uk/articles/cost-living-payments
Together NI	Social Supermarket for those with low incomes, provides advice on benefits and money management.	https://www.togetherni.com/
Turn2Us	Benefits calculator and grants search	https://www.turn2us.org.uk/
Universal Credit	Apply for UC or access online account	https://www.nidirect.gov.uk/campaigns/universalcredit



Employment Advice

East Belfast Mission	Provides employability advice and counselling.	https://www.ebm.org.uk/
Employment Support	Provides information on employment support for people with disabilities or health conditions	Employment support for people with disabilities or health conditions nidirect
Labour Relations Agency	Employment and relations advice	https://www.lra.org.uk/

Financial Advice

Advice NI: Debt Advice	An Independent Advice Network, providing advice to those in need.	https://www.adviceni.net/money-debt/debt/local-debt-advice
Christians Against Poverty	Free debt management service, with advice and ongoing support	https://capuk.org/
Debt Advice Foundation	Free, confidential debt advice	https://www.debtadvicefoundation.org/
Employers for Childcare	Supporting parents with free and confidential, advice on childcare.	https://www.employersforchildcare.org/
Family Support NI	Financial Assistance with childcare costs	https://www.familysupportni.gov.uk/
Financial support for parents and children	A range of support services for parents and children	https://www.nidirect.gov.uk/information-and-services/expecting-or-bringing-children/financial-support-parents-and-children
Kith & Kin Financial Wellbeing	Financial wellbeing advice for employers and 1-to-1 financial clinics	https://www.kithandkinwellbeing.org/



Money Helper	Free and impartial help with money, backed by the government	https://www.moneyhelper.org.uk/
National Debt Line	Free & independent debt advice and Cost of Living Hub	https://nationaldebtline.org/
Pay Plan	Free debt advice and management	https://www.payplan.com/
Step Change Debt Charity	Free debt advice and money guidance	https://www.stepchange.org/
Tax Aid	Tax information and advice	https://taxaid.org.uk/
Ulster Bank	Support with financial struggles and advice	https://www.ulsterbank.co.uk/help-and-support/struggling-financially.html

Food Banks

Storehouse Belfast	Belfast-based food, clothing, and furniture bank	https://www.storehousebelfast.com/
The Trussell Trust	UK-wide food banks, with 21 in Northern Ireland.	https://www.trusselltrust.org/

Fuel & Energy

Boiler Replacement Scheme	To help homeowners with the cost of replacing boilers that are over 15 years old	https://www.nihe.gov.uk/Housing-Help/Affordable-Warmth-Boiler-Replacement/Boiler-replacement-Scheme
Cold Weather Payment	Winter fuel payment available to those on income-based benefits or pension credit	https://www.nidirect.gov.uk/articles/cold-weather-payment
Energy Saving Trust	Tips to help save energy and lower your bills	https://energysavingtrust.org.uk/hub/quick-tips-to-save-energy/
Energy Price Comparison Tool	Online price comparison tool to compare electricity and gas	https://www.consumercouncil.org.uk/comparison_tool/begin



National Energy Action	Offer a range of advice and support to people in need	https://www.nea.org.uk/get-help/
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Ofgem	Advice on energy prices and bills	https://www.ofgem.gov.uk/
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Housing Advice

Housing Rights	Free, impartial housing and legal advice for tenants and landlords	https://www.housingadviceni.org/
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Northern Ireland Housing Executive	Advice on homelessness, emergency accommodation, and housing benefit.	https://www.nihe.gov.uk/
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Pensions

Pensions Wise	Free pension advice and appointments.	https://www.moneyhelper.org.uk/en/pensions-and-retirement/pension-wise
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